



Request #: 240027

Faxed to: Common Problems

Attention:

From: Not Applicable

Date In: 09/22/2004

Time: 12:30

Sales Person: Mark Porter

Date Required: 00/00/0000

Phone: () -

Fax: () -

Appointment Set:

Email:

Place / Via:

Web:

Close Date: 00/00/0000

Time: 13:55

Chargable:

Previous #: 6133

Estimate #:

MIS Version:

Module: N/A

Estimating Version #:

File Name:

File Folder:

Title: Logo Missing from PO, Invoice or Packing

Description: Logo Missing from PO, Invoice or Packing Slip

Solution: If your logo is missing from the PO, Invoice or Shipping Ticket then you have either lost the logo file or the path. For either case, follow these instructions:

Start MIS

Select, File, Validation, Purchasing/Accounting,

Select the Required Branch - for most it will be N/A

Look at the heading Invoice Graphic, Purchase Graphic, Ship Graphic

If the path is missing, type in the appropriate path

If the path and file are there, then the file has probably been erased. Restore from backup to this path.